

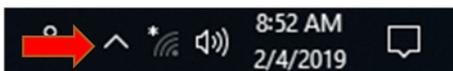
UAN User Notes
February 4, 2019

A few clients have called with an issue using the 'Save As' feature for Microsoft Word and Excel documents. The issue resulted due to the version for Malwarebytes Anti-Exploit for Business expiring. To resolve this issue, you will need to modify the setting within the Malwarebytes Anti-Exploit for Business application to automatically upgrade to new versions. Please follow the steps below to update this setting:

1. Make sure your computer is **connected** to the Internet.
2. In the bottom left corner of your screen, click on the **Start** menu button.
3. Next, click on the **Users** button (outline of a person), and then you will be able to select the **UANInstaller** user account as shown below.



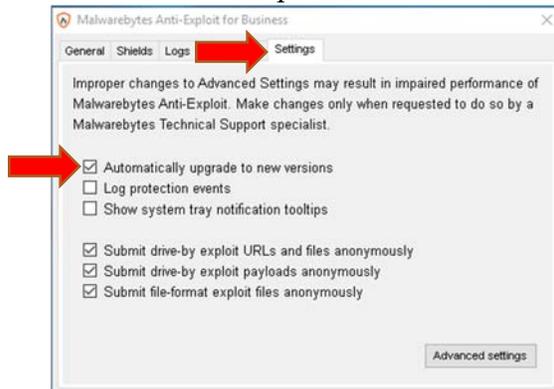
4. Enter the password **FiscalOfficer** (capital F and O, no spaces).
5. On the task bar at bottom right side of the screen, click on the **up arrow** as depicted below to '**Show hidden icons**'.



6. Next, double click on the **shield icon** for **Malwarebytes Anti-Exploit for Business** as shown below.



7. Click on the **Settings** tab, and then click on the box beside **‘Automatically upgrade to new versions’** to place a checkmark in the box as depicted below.



8. Click on the **General** tab. The Version should update within a few minutes. Verify it does update to the latest Version number **1.12.2.147** as shown below.



9. Close the **Malwarebytes Anti-Exploit for Business** by clicking on the **Close** button or by clicking on the **‘X’** in right corner of the window.
10. In the bottom left corner of your screen, click on the **Start** menu button.
11. Next, click on the **Users** button (outline of a person), and select to **‘Sign out’** of the **UAN Installer** account.
12. Click anywhere on the screen to log back into the **UAN User** account.